

Our Commitment to Fairness and Courtesy

The Black Hawk County Gaming Association is committed to ensuring that grant-seekers, grantees, and others have access to clear and up-to-date information about the Association and its funded projects.

We are committed to providing:

- Understandable, updated descriptions of funding guidelines and procedures for submitting a grant application to the Black Hawk County Gaming Association. This information is located on the website www.bhcgga.org
- Prompt and courteous responses to all inquiries
- Fair and timely consideration of grant applications
- Clear procedures for submitting final evaluation reports

If you feel that you have not been treated with fairness and professional courtesy at any time, you are invited to bring your concern to the Board President.